

KOLB Quality Policy

This quality policy is in reference to the products and services offered by our company. Our core competency is the production and manufacturing of fasteners made from stainless, high temperature resistant, and high strength alloys and special alloys.



In addition to the economic and quality efficiency of our achievement task, and beside our environmental and safety policies, we declare this quality policy to be a major goal of our achievement task.

We commit ourselves and our suppliers to comply with all agreed-upon quality relevant guidelines, legal and statutory requirements, and customer specifications regarding product safety as well as the continuous improvement of our product and process quality. The compliance of our organizational actions with quality, environmental, and safety policies shall be verified through audits and management reviews in pre-determined frequencies and

shall be updated when necessary.

We have defined organizational procedures in our integrated management system in case that discrepancies between organizational practice and declared goals are discovered which assure recognition of deviations and which assign responsibilities for the implementation of corrective actions.

The primary guidelines of our quality policy are:

- We engage in quality improvements on our own initiative and responsibility.
- We influence our suppliers and contract partners to also continuously improve their products, processes, and services and to understand and to implement the guidelines of IATF16948 and its core tools.
- We work innovatively and realize new technical findings and standards quickly.
- Business partnerships are established based on fairness and honesty. This assures the longterm stability and mutual benefit of business relationships
- It is our goal to be the preferred partner of our customers.
- We understand customer requirements as minimum requirements and aim for continuous improvement of our products and processes in our entire organizations.
- We improve our products and processes continuously in close coordination with our customers. The goal is to minimize internal and external cost and to always assure customer satisfaction.
- We implement appropriate safety measures to avoid product and process errors by consequently applying core tools and the quality techniques of the automotive industry for many years. This is important to assure safe deliveries, free of problems, to automotive customers in the supply chain
- We include all employees on all levels of responsibility, starting with the executive management, in the tasks of our integrated management system and foster their motivation and correct quality-oriented actions through multi-disciplinary communication, continuous training, and frequent instructions.
- We assure the compliance with our quality policy with the help of an appropriate control system.

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